

**Frank Charnock, Former Chairman, Jones Lang Asia - Pacific**

He had this very quiet way of always being able to listen to people, distil many different viewpoints then articulate that into a consensus view.

All the time with this quiet manner, ready smile but which concealed a steely determination which is the hallmark of all great reformers.

He was a very fine man and I wonder where the industry would be today if it were not for him.